

### **Accident Insurance**

**Partner**                      **Aflac**  
**Group #**                      **N/A**  
**Customer Service**        **1-855-578-9942**  
**Website**                      [www.aflac.com](http://www.aflac.com)

### **Critical Illness Insurance**

**Partner**                      **Aflac**  
**Group #**                      **N/A**  
**Customer Service**        **1-855-578-9942**  
**Website**                      [www.aflac.com](http://www.aflac.com)

### **Dental**

**Partner**                      **Delta Dental**  
**Group #**                      **697010**  
**Customer Service**        **1-800-955-2030**  
**Website**                      [www.deltadentalky.com](http://www.deltadentalky.com)

### **Employee Assistance Program (EAP)**

**Partner**                      **Aetna (For benefit eligible employees only)**  
**Group #**                      **N/A**  
**Customer Service**        **1-888-238-6232**  
**Website**                      [www.AetnaEAP.com](http://www.AetnaEAP.com)      **NKU ID: MYNKUEAP**

- Up to 8 face to face visits per incident/issue per person at no cost
- ½ hour no cost consultation with Aetna EAP plan lawyer for up to 3 legal topics/year
- ½ hour no cost consultation with Aetna EAP plan financial counselor
- No cost kits for childcare, child safety, eldercare

### **Flexible Spending Accounts: (Dependent Care, Health Care, Limited Health Care)**

**Partner**                      **Chard Snyder**  
**Group #**                      **N/A**  
**Customer Service**        **1-800-982-7715 or 513-459-9997**  
**Website**                      [www.chard-snyder.com](http://www.chard-snyder.com)

## **Health Savings Account**

**Partner** Chard Snyder  
**Customer Service** 1-800-982-7715 or 513-459-9997  
**Website** [www.chard-snyder.com](http://www.chard-snyder.com)

## **Legal Insurance**

**Partner** ARAG  
**Group #** N/A  
**Customer Service** 1-855-578-9942  
**Website** [www.araglegal.com](http://www.araglegal.com)

## **Life: (Basic, Optional, Dependent)**

**Partner** Hartford  
**Customer Service** 1 (860) 547-5000  
**Website** [www.thehartford.com](http://www.thehartford.com)

## **Long Term Disability**

**Partner** The Hartford  
**Group #** GLT 677976  
**Website** [www.thehartford.com](http://www.thehartford.com)

## **Medical**

**Partner** UMR  
**Group #** 76-416206  
**Customer Service** 1800-207-3172  
**Website** [www.umar.com](http://www.umar.com)

## **Pet Insurance**

**Partner** Nationwide  
**Group #** N/A  
**Customer Service** 1-855-578-9942  
**Website** [www.petinsurance.com](http://www.petinsurance.com)

## **Prescription Drugs**

**Partner** Express Scripts/Know Your Rx  
**Group #** NKU9089  
**Customer Service** 1-800-771-6613 – Express Scripts  
1-855-218-5979 – Know Your Rx

## **Retirement – TIAA**

**Partner** TIAA  
**Group #** 104612 for mandatory 403b Plan  
104613 for supplemental 403b; 407120 for 457  
**Customer Service** 1-800-842-2252 (account access/performance)  
1-800-842-2776 (investment/income options, pre-retirement planning) (also, supplemental 403b and 457 for both Staff and Faculty)  
**Website** <http://enroll.tiaa.org/nku>

## **Retirement – Tier 1 & 2 Staff**

**Partner** KPPA (Kentucky Public Pensions Authority)  
**Group #** Agency #1450  
**Customer Service** 1-800-928-4646  
**Website** <https://www.kyret.ky.gov/Pages/index.aspx>

