

## Packet 7: Summarizing Quantitative Data

Textbook pages: 48 – 50; 53 – 72

After completing this material, you should be able to:

- describe the distribution of a quantitative variable by discussing its shape, center, spread, and unusual characteristics.
- calculate (using StatCrunch) measures of center and measures of spread.
- apply the Empirical Rule or Chebyshev's Rule to a distribution when discussing the standard deviation.
- compare distributions using boxplots.

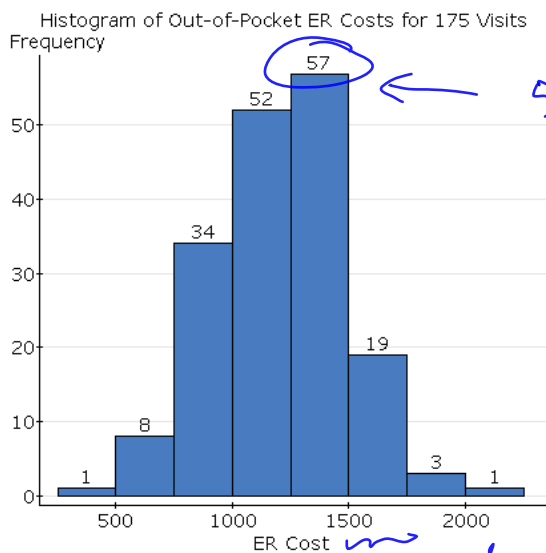
**Recall:** What is a quantitative variable?

Measures a variable using real numbers.

To summarize a quantitative variable, we need a new graphical display – a bar graph cannot be used. We will first look at **histograms** for graphically summarizing quantitative data. What exactly is a histogram?

The numeric values are divided into non-overlapping classes (or bins) that span all the data, & every observation is in one & only one class.

**Example:** Money magazine undertook a study in 2009 to estimate the average cost for a visit to a hospital emergency room. A random sample of 175 emergency room visits in a certain urban area was taken, and the out-of-pocket costs associated with that visit were recorded. A histogram for the collected data is given below:



\$250 wide

← 57 observations from \$1250 to \$1500.

Classes are ranges of data values  
[250, 500[, [500, 750[

500 is here - every obs.  
in a unique class.

Bin widths are at the user's discretion.

When summarizing or describing a distribution, the following four characteristics must be discussed:

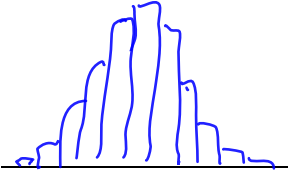
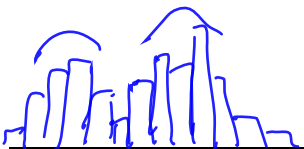
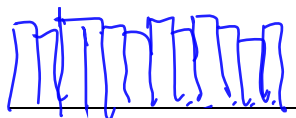
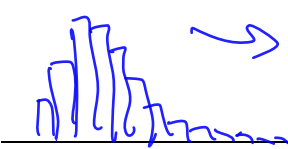

- shape - hoping for normal - like this one!
- center - typical values
- spread - summarizes the variability in the data
- outliers - odd or extreme values; we worry about mistakes or data errors.

When asked to describe a distribution, make sure you address these four characteristics in context and in complete sentences.

Let's consider each of these four characteristics individually.

### Shape of the distribution

When describing a distribution, the first think we should consider is what shape the distribution has. We will consider **five** common shapes (shown below):

Shape	Histogram	Description
	Normal Dist. One mode or hump	A symmetric, uni-modal distribution.
	Bi-modal Dist ("two modes")	Maybe there are two different types of obs. units
	Uniform Dist (same heights)	A symmetric dist. w/o a mode - defn of fairness
	Skewed Right (follow the tail)	Like a $\chi^2$ for example Long tail to the right
	Skewed Left	

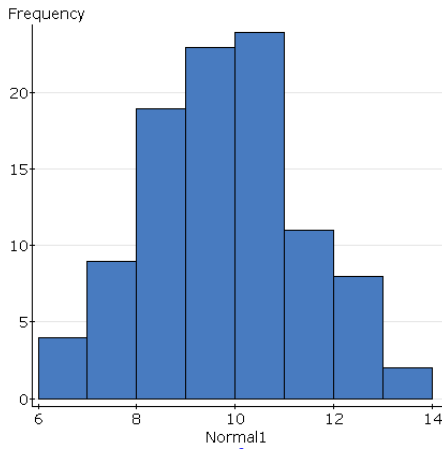
### Measures of Center

Once we know the shape of a distribution, it is common to summarize it by finding a "typical" value of the distribution – these values are generally referred to as measures of center. There are two common measures of center which are used:

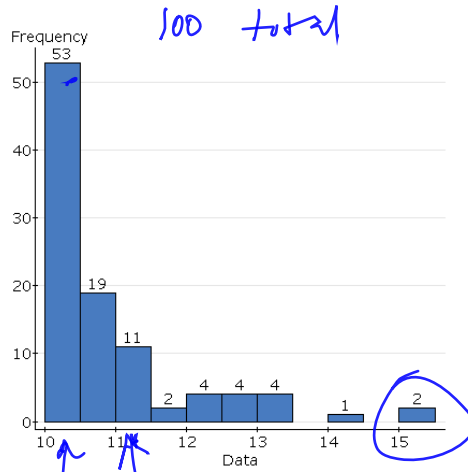
Measure of Center	Notation	Description
mean - numerical average (changes the skew)	$\mu$ - pop. $\bar{y}$ - sample	The numerical average of the data - Sensitive to skew
median - middle value of (sorted) data	$Q_2$ (non standard)	The value such that half are below & half are above.

The calculation of these measures, while not difficult, can be tedious. Instead of calculating these summary statistics by hand, we will rely on the use of StatCrunch.

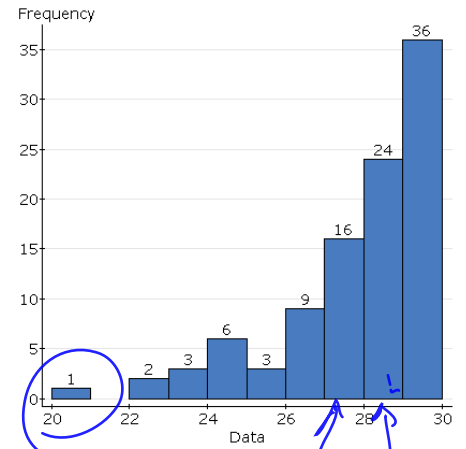
How does the shape of the distribution affect measures of center?



mean  
median  
True for symmetric



median here  
mean here - chasing the skew



chasing the skew is the mean  
median here

**Measures of Spread**

Unfortunately, a measure of center doesn't adequately describe a distribution. We also must have some idea how the values in the distribution vary. This requires a measure of spread. There are three common measures of spread which are used:

Measure of Spread	Notation	Description
Range	non standard	The distance between max and min. 100% of data within that span.
Interquartile Range	$IQR = Q_3 - Q_1$ 3rd quartile 75% below 1st 25% below	The distance between the middle 50% of data - Range of middle 50%
Standard deviation	$\sigma$ - pop std. dev. $s$ - sample std. dev.	Typical deviation - unsurprising deviation - from the mean.

The calculation of these measures can be quite difficult - the formula for standard deviation is quite tedious. Instead of calculating these summary statistics by hand, we will rely on the use of StatCrunch.

be aware of these

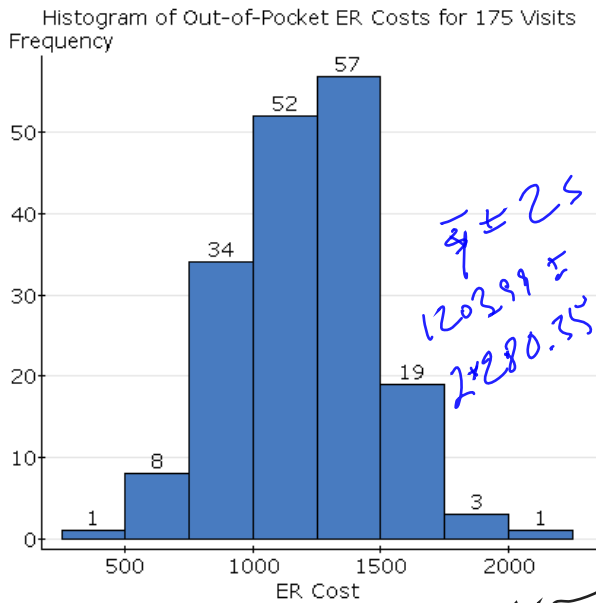
**Unusual Observations**

Outliers, → risk skewing things.

Unusual observations are often referred to as outliers. When determining if unusual observations are present in the data, look for observations which do not follow the overall pattern of the data. These will generally be observations which are in the tail of the distribution - either very large or very small.

get rid of

**Example:** Money magazine undertook a study in 2009 to estimate the average cost for a visit to a hospital emergency room. A random sample of 175 emergency room visits in a certain urban area was taken, and the out-of-pocket costs associated with that visit were recorded. A histogram for the sample is given below, as well as summary statistics:



Describe the distribution of out-of-pocket costs.  
 The dist. of out of pocket costs looks relatively normal. The mean cost for these 175 patients was \$1203.99, while 50% of those sampled paid \$1214 or less. The minimum cost was \$471 while the max was \$2157. The middle 50% of cost were between \$1000 + \$1414. According to the empirical rule 95% of patients paid between \$643.29 + \$1764.67. No apparent outliers.

Summary statistics:

Column	n	Mean	Variance	Std. dev.	Std. err.	Median	Range	Min	Max	Q1	Q3
ER Cost	175	1203.9886	78595.161	280.34828	21.192338	1214	1686	471	2157	1000	1414

How can the standard deviation be interpreted?

**Empirical Rule**

68% between  $\mu \pm 1\sigma$   
 $\bar{y} \pm s$

95% "  $\mu \pm 2\sigma$

99.7% "  $\mu \pm 3\sigma$

**Chebyshev's Rule**

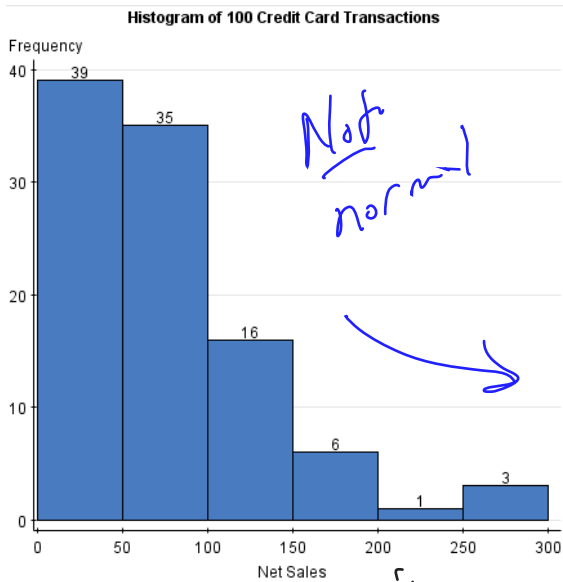
This rule works for all distributions:

at least 75% between 2 std. dev. from the mean  
 $\mu \pm 2\sigma$

at least 90%  $\mu \pm 3\sigma$

less powerful

**Example:** Pelican Stores, a division of National Clothing, is a chain of women's apparel stores operating throughout the country. The chain recently sampled 100 in-store credit transactions in order to gain insight about the spending habits of their customers. A histogram of these transactions is given below, as well as various summary statistics:



Outlier? Don't see any.

Summary statistics:

Column	n	Mean	Variance	Std. Dev.
Net Sales	100	77.6005	3098.5854	55.66494

Median	Range	Min	Max	Q1	Q3
59.705	274.36	13.23	287.59	39.6	101.4

The distribution of credit card sales has a shape that is skewed right. The average purchase in this sample of 100 transactions is \$77.60, and 50% of the transactions have an amount of \$59.71 or less. The minimum purchase was \$13.23, while the maximum was \$287.59. The middle 50% of purchases in this sample were between \$39.60 and \$101.40. According to Chebyshev's Rule, we expect 75% of purchases at this store to fall between \$0 and \$188.93 (two standard deviations from the mean).

$$77.60 \pm 2 \times 55.66$$

left side is negative! So put 0 to the left

### Comparing Distributions

Textbook pages: 88 – 95

Generally, we can answer much more interesting questions when we compare two or more distributions. It can be cumbersome to compare several different histograms, so a different graphical display called a **boxplot** is often used. A boxplot is based on the 5-number summary which consists of the following five statistics:

Min  
"Q<sub>0</sub>"

Q<sub>1</sub>

Median  
"Q<sub>2</sub>"

Q<sub>3</sub>

Max  
"Q<sub>4</sub>"

These statistics are then used to construct a boxplot. A generic boxplot is shown below:



**Example:** A large number of fast-food restaurants with drive-through windows offer drivers and their passengers the advantages of quick service. To measure the quality of service, an organization called QSR planned a study in which the amount of time taken by a sample of drive-through customers at each of five restaurants (Popeye's, Wendy's, McDonald's, Hardee's, and Jack in the Box) was recorded.

- Which fast food chains had the most similar median drive through times?

*M & H ; H & P ; M & W*

- Which fast food chain has a distribution of drive thru times that is likely right skewed?

*Which are asymmetric?  
Hardees*

- Which fast food chain had the smallest innerquartile range of drive through times?

*Wendys*

- Which fast food chain had the most variability according to their ranges?

*Hardees*

*(Biggest range)*

- Which fast food chain was responsible for the overall fastest service in the sample? Which was responsible for the overall slowest service?

*Wendys wins on almost every*

*measure - smallest min*

*" max*

*" median*

*" IQR*

*(We receive no funding or food from Wendy's)*

